

*FEDERATION OF INTERNATIONAL TOUCH
INC*

MEMBER PROTECTION POLICY

Effective from 17th January 2005

* see Part 1, Clause 3

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PREFACE

The Federation of International Touch Inc., and its member nations, are committed to the health, safety and general well being of all its members. The organisation is dedicated to providing a safe environment for members and providers participating in any The Federation of International Touch Inc . activities.

The Member Protection Policy is a separate document and aims to inform members and the community that The Federation of International Touch Inc. does not tolerate abuse, harassment or discrimination of those involved in Federation of International Touch activities.

Abuse, harassment or discrimination against members, by other member or an external source, is not acceptable to The Federation of International Touch Inc. The Federation of International Touch Inc providers have a responsibility to provide safeguards to minimise member's exposure to abuse, harassment or discrimination during their participation in The Federation of International Touch Inc. activities.

The Federation of International Touch Inc and its member states, believes everyone who participates in its activities has the right to be treated with respect and participate in a safe and productive environment. They have the right to have their complaints addressed in a fair, equitable and confidential manner according to the complaints procedures outlined in this policy.

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PART I – INTRODUCTION

This Part sets out the purpose of this Policy, who it applies to, when it commences, what words mean and who has responsibilities under the Policy.

1 What is the Purpose of this Policy?

- 1.1 The purpose of this Policy is to provide guidelines for the protection of the health, safety and well being of all Federation of International Touch (FIT) members and those who participate in the activities of FIT's, Member Nations and their Affiliated Clubs.
- 1.2 This Policy sets out the procedures to be followed in dealing with Harassment and other forms of inappropriate behaviour in an effective, appropriate and timely manner. The Policy provides a procedure for informal and formal resolution of complaints.

2 Who does this Policy Apply to?

- 2.1 This Policy applies to the following organisations and individuals:
- (a) persons appointed or elected to boards of directors, executives and/or committees (including sub-committees) of FIT, Member Nations and Affiliated Clubs;
 - (b) employees of FIT, Member Nations and Affiliated Clubs;
 - (c) officials appointed or elected by FIT, Member Nations and Affiliated Clubs in relation to players and/or teams which represent such organisations including team management personnel such as managers and physiotherapists;
 - (d) coaches (including assistant coaches) who:
 - (i) are appointed and/or employed by FIT, Member Nations and Affiliated Clubs (whether paid or unpaid); or
 - (ii) have an agreement (whether or not in writing) with FIT, a Member Nation or an Affiliated Club to coach at a facility owned or managed by such organisation;
 - (e) referees, umpires and other officials involved in the regulation of the sport appointed by FIT, a Member Nation or an Affiliated Club;
 - (f) players who enter any tournament, activity or events (including camps, training sessions, etc) which are held or sanctioned by FIT, a Member Nation or an Affiliated Club;
 - (g) Member Nations;
 - (h) Affiliated Clubs;
 - (i) any other person or organisation, who or which is, a member of, or affiliated to, FIT, a Member Nation or an Affiliated Club (including life members);
 - (j) any other person or organisation (for example, a parent/guardian, spectator or sponsor) who or which agrees, in writing or otherwise (whether on a ticket, entry form, etc) to be bound by this Policy.
- 2.2 An alternate policy may be substituted for this policy where such alternate policy is required to be adopted by the member nation and its affiliated clubs is required by the legislation and/or government sports agency of the relevant country to be adopted by a member Nation and its Affiliated Clubs. In which case, the alternate policy shall apply to the organisations and individuals set out in clause 2.1 above in relation to the activities of the member nation and its affiliated clubs provided that;

- (a) where this policy provides greater protection to such organisations and individuals and such organisations and individuals are aggrieved that such protection does not apply under the alternate policy in relation to any incident they may apply to FIT to implement the Informal Complaint Resolution Procedure in this policy which shall apply to the member nation and its affiliated clubs; and
- (b) where such organisations and/or individuals are involved in a FIT event (inclusive of but not limited to camps, training sessions, tournaments, meetings, etc) and there is a breach of this policy in relation to the FIT event then this policy shall apply

3 What is the Status of this Policy?

- 3.1 This Policy is issued by the Executive Committee under the authority given to it by clause 6 of the FIT constitution
- 3.2 Except to the extent outlined in clause 3.3, this Policy comes into force on the date endorsement of this policy by the General Committee
- 3.3 The reference to Complaints in Part III shall only include Complaints, which arise out of incident(s) occurring on or after the date of adoption of this policy by the general committee of FIT, **unless** the Complaint is of Harassment in which case it must arise out of an incident(s) which occurred on or after 1st January 2004
- 3.4 This Policy may be changed from time to time by the Executive Committee after endorsement of the General Committee undertake such change/s

4 What do Words in this Policy Mean?

- 4.1 In this Policy, words appearing with a capital shall have the meaning set out in Attachment A and Attachment A will form part of this Policy.

5 Responsibilities under this Policy

- 5.1 FIT and Member Nations must:
 - (a) adopt and comply with this Policy;
 - (b) recognise and enforce any penalty imposed under this Policy;
 - (c) publish, distribute and promote this Policy (and any amendments made to it from time to time) to their members in the manner required by FIT and make this Policy available for inspection, or provide a copy;
 - (d) make such amendments to their constitution, rules or by-laws in order for this Policy to be enforceable, as required by FIT;
 - (e) use any forms, contracts and clauses prescribed by FIT in order to give effect to this Policy in such documents as contracts, entry forms and player registration forms, as directed by FIT;
 - (f) appoint and train at least one Member Protection Officer and one Mediator or have access to such persons in another sport to fulfil the functions set out in clauses 14, 15 and 16, and to publish and display the names and contact details of such persons to their members;
- 5.2 Affiliated Clubs must:

- (a) adopt and comply with this Policy;
- (b) recognise and enforce any penalty imposed under this Policy;
- (c) publish, distribute and promote this Policy (and any amendments made to it from time to time) to their members in the manner required by FIT and make this Policy available for inspection, or provide a copy;
- (d) make such amendments to their constitution, rules or by-laws in order for this Policy to be enforceable, as required by FIT;
- (e) use any forms, contracts and clauses prescribed by FIT in order to give effect to this Policy in such documents as contracts, entry forms and player registration forms, as directed by FIT.

5.3 All other organisations and persons (for example, administrators, employees, officials, coaches, players, parents) to which this Policy applies, must:

- (a) comply with this Policy;
- (b) comply with the Codes of Behaviour (as applicable).

5.4 The Executive Committee of FIT, the Member Nations and the Affiliated Clubs are responsible for taking all reasonable steps to ensure implementation, compliance and enforcement of this Policy.

PART II – PREVENTATIVE ACTION

This Part sets out the requirement for mandatory screening and declarations for certain roles.

6 What is Screening?

6.1 One of the ways FIT, the Member Nations and the Affiliated Clubs seek to protect the health, safety and well being of people participating in their activities is to screen people for certain roles.

6.2 Screening (as set out in clause 6.4) is **mandatory** for FIT, Member Nations and Affiliated Clubs for Preferred Applicants and Existing Appointees in the following types of roles:

- (a) coaches who are appointed or seeking appointment (whether employed, contracted or otherwise) by FIT, Member Nations or Affiliated Clubs for **reward**;
- (b) volunteer personnel appointed or seeking appointment by FIT, Member Nations or Affiliated Clubs, who will or are likely to travel away with teams of players **under** 18 years of age; and
- (c) persons appointed or seeking appointment by FIT, a Member Nation or an Affiliated Club to a role in which that person is likely to have individual and unsupervised contact with players **under** 18 years of age.

6.3 Screening is **highly recommended**, but not mandatory, for Preferred Applicants and Existing Appointees in the following types of roles:

- (a) volunteer coaches appointed or seeking appointment by FIT, a Member Nation or an Affiliated Club who will or are likely to travel away with teams of players **over** 18 years of age; and
- (b) persons appointed or seeking appointment by FIT, a Member Nation or an Affiliated Club to a role in which that person is likely to have contact with players **under** 18 years of age but where such contact is supervised at all times by another adult.

6.4 For the purposes of this Policy, screening shall mean:

- (a) Checking the Preferred Applicant's referees;
- (b) Interviewing the Preferred Applicant as to their suitability for the proposed role and their suitability for involvement with children under 18 years of age; and
- (c) Obtaining a Police Check of Preferred Applicants and Existing Appointees.

6.5 Checking the Preferred Applicant's referees includes making verbal or written inquiries of their nominated referees (preferably at least 2) as to the Preferred Applicant's suitability for the proposed role and their suitability for involvement with children under 18 years of age.

6.6 The purpose of a Police Check is to see whether the person has any previous relevant criminal convictions. If the Police Check reveals that the person has committed any criminal offences then the following applies:

- (a) If the offence (whenever it occurred) is one involving a serious sex offence (see clause 7.2), assault against a person or an offence which in any way involved persons under 18 years of age, then:
 - (i) in the case of a Preferred Applicant, they must not be appointed to the role;
 - (ii) in the case of an Existing Appointee, steps must be taken to transfer the person to another role which is not set out in clause 6.2 or if no such alternatives exist, to end the appointment of the person. (Provided that such termination is legal in the relevant nation) **Note: legal advice should be sought before the process of transfer or termination begins.**
- (b) If the offence is one other than those in clause 6.6(a), such as an offence to property or a minor traffic offence, then the Preferred Applicant may be appointed, subject to satisfaction of any other criteria for the role.

6.7 All persons to whom this Policy applies must agree to FIT, the relevant Member Nation or the relevant Affiliated Club obtaining a Police Check of them if they apply for or currently hold a role of the type set out in clause 6.2. The Police Check must be obtained, in the case of:

- (a) a Preferred Applicant, prior to the appointment;
- (b) an Existing Appointee, by the date of adoption of this policy.

6.8 Where a Police Check has been obtained under this Policy, another organisation which is required to screen may, for the purposes of clause 6.4, obtain a copy of the Police Check, provided the consent of the person is obtained and the Police Check was obtained in the last 3 years.

6.9 If a Preferred Applicant or Existing Appointee is not willing to agree to a screening, FIT, the relevant Member Nation or the relevant Affiliated Club shall:

- (a) in the case of a Preferred Applicant, not appoint the person to any of the roles;
- (b) in the case of an Existing Appointee, steps must be taken to transfer the person to another role which is not set out in clause 6.2 or if no such alternatives exist, to end the appointment of the person. (Provided that such termination is legal in the relevant nation) **Note: legal advice should be sought before the process of transfer or termination begins.**

6.10 All information obtained during the course of screening (including any Police Check) must be kept confidential to the persons or committee within FIT, the Member Nation or the Affiliated Club who has been delegated the task of investigating and/or making the appointment for the role.

Information collected during screening about a person who is not appointed to the role must be returned to the Preferred Applicant and not retained unless the Preferred Applicant agrees.

- 6.11 Successful Preferred Applicants or Existing Appointees must immediately advise, in writing, CEO (or in their absence his/her Nominee) of the organisation that appointed them if they are convicted of a criminal offence.
- 6.12 Screening under this Policy is **not** a replacement for any similar requirement prescribed by law. If screening legislation sets an equivalent or higher standard of screening to that set under this Policy, the requirement to screen under this Policy need not be followed, as it would be superseded by any similar requirement prescribed by law.

7 Prohibited Person Declaration

7.1 In addition to screening, FIT, the Member Nations and the Affiliated Clubs require a Prohibited Person Declaration of all Preferred Applicants and Existing Appointees appointed to a role set out in clause 7.3.

7.2 In this Policy, the following words shall mean:

'Prohibited Person' means a person who has been convicted of a Serious Sex Offence.

'Prohibited Person Declaration' means a declaration in relation to Serious Sex Offences as set out in Attachment F.

'Serious Sex Offence' means an offence involving sexual activity or acts of indecency including but not limited to:

- Rape
- Indecent assault
- Sexual assault
- Assault with intent to have sexual intercourse
- Incest
- Sexual penetration of child under the age of 16
- Indecent act with child under the age of 16
- Sexual relationship with child under the age of 16
- Sexual offences against people with impaired mental functioning
- Abduction and detention
- Procuring sexual penetration by threats or fraud
- Procuring sexual penetration of child under the age of 16
- Bestiality
- Soliciting acts of sexual penetration or indecent acts
- Promoting or engaging in acts of child prostitution
- Obtaining benefits from child prostitution
- Possession of child pornography
- Publishing child pornography and indecent articles.

7.3 It is **mandatory** for FIT, Member Nations and Affiliated Clubs to obtain a Prohibited Person Declaration from Preferred Applicants and Existing Appointees in the following types of roles:

- (a) coaches who are appointed or seeking appointment (whether employed, contracted or otherwise) by FIT, Member Nations or Affiliated Clubs for **reward**;
- (b) volunteer personnel appointed or seeking appointment by FIT, Member Nations or Affiliated Clubs, who will or are likely to travel away with teams of players **under** 18 years of age; and

- (c) persons appointed or seeking appointment by FIT, a Member Nations or an Affiliated Club to a role in which that person is likely to have individual and unsupervised contact with players **under** 18 years of age.

7.4 It is a breach of this Policy for a Prohibited Person to work or seek work in the roles set out in clause 7.3.

7.5 It is also a breach of this Policy for FIT, a Member Nations or an Affiliated Club to:

- (a) in the case of a Preferred Applicant, appoint the Preferred Applicant in any of the roles set out in clause 7.3 without first obtaining a Prohibited Person Declaration or to appoint a Preferred Applicant who is a Prohibited Person;
- (b) in the case of an Existing Appointee, to continue to appoint a Prohibited Person in the roles set out in clause 7.3.

7.6 The Prohibited Person Declaration must be obtained, in the case of:

- (a) a Preferred Applicant, prior to the appointment;
- (b) an Existing Appointee, by adoption date of this policy.

7.7 If the Prohibited Person Declaration is not provided in accordance with clause 7.6, or the Prohibited Person Declaration reveals that the person is a Prohibited Person, FIT, the relevant Member Nation or the relevant Affiliated Club must:

- (a) in the case of a Preferred Applicant, not appoint the person to any of the roles set out in clause 7.3;
- (b) in the case of an Existing Appointee, steps must be taken to transfer the person to another role which is not set out in clause 7.3 or if no such alternatives exist, to end the appointment of the person. (Provided that such termination is illegal in the relevant nation) **Note: legal advice should be sought before the process of termination begins.**

7.8 All information in the Prohibited Person Declaration must be kept confidential to the persons or committee within FIT, the Member Nation or the Affiliated Club who has been delegated the task of requesting and reviewing the Prohibited Person Declaration.

7.9 Successful Preferred Applicants or Existing Appointees must immediately advise, in writing, CEO (or in their absence his/her Nominee) of the organisation that appointed them, upon becoming a Prohibited Person.

7.10 Obtaining a Prohibited Person Declaration under this Policy is **not** a replacement for any similar requirement prescribed by law. If legislation sets an equivalent or higher standard to that set under this Policy the requirement to obtain a Prohibited Person Declaration under this Policy need not be followed as it would be superseded by any similar requirement prescribed by law.

PART III – BREACHES

This Part outlines what constitutes a breach of this Policy.

8 What is Harassment?

8.1 Harassment is any behaviour by a person or organisation to whom this Policy applies which is offensive, abusive, belittling or threatening and which is directed at a person or a group of people because of a particular characteristic of that person or group of people. The behaviour must be unwelcome and the sort of behaviour a reasonable person would recognise as being unwelcome and likely to cause the recipient to feel offended, humiliated or intimidated. Whether or not the behaviour is Harassment is determined from the point of view of the person receiving the Harassment.

8.2 Harassment includes:

- (a) Sexual Harassment (clauses 8.3 to 8.6);
- (b) Racial Harassment (clauses 8.7 and 8.8);
- (c) Sexuality Harassment (clauses 8.9 to 8.11);
- (d) Disability Harassment (clauses 8.12 and 8.13);
- (e) Abuse (clauses 8.14 to 8.16);
- (f) Vilification (clause 8.18); and
- (g) Discrimination (clause 9).

8.3 Sexual Harassment includes:

- (a) an unwelcome sexual advance; or
- (b) an unwelcome request for sexual favours; or
- (c) any unwelcome conduct of a sexual nature (including a statement, orally or in writing, of a sexual nature),

where the person being harassed felt offended, humiliated or intimidated and this was reasonable in the circumstances.

8.4 Sexual Harassment is often, but need not be, behaviour which either:

- (a) involves blackmail, in that the harassment is accompanied by a direct or implied threat, promise or benefit. For example, a coach who implies that a player's selection to a team is dependent on compliance with a sexual proposition; or
- (b) creates a hostile or sexually permeated environment, in that the harassment consists of crude remarks, jokes, the display of offensive material or makes the environment uncomfortable.

8.5 Examples of Sexual Harassment may include:

- Uninvited touching, kissing, embracing, massaging;
- Staring, leering, ogling;
- Smutty jokes and comments;
- Persistent or intrusive questions about people's private lives;
- Repeated invitations to go out, especially after prior refusal;
- The use of promises or threats to coerce someone into sexual activity;
- The display of sexually explicit material, eg Internet use, computer screen savers, calendars, posters;
- Getting undressed in front of others of the opposite sex;
- Invading the privacy of others while showering or toileting;
- Photographing others while undressing, showering or toileting.

8.6 Sexual Harassment may be a criminal offence, for example indecent assault, rape, obscene telephone calls or letters. If you believe that a criminal offence may have been committed you may seek advice from the relevant authority that administers the relevant law (eg. the Anti-Discrimination Board in

NSW) or legal advice and/or notify the police. You can do this without divulging the name or identity of the complainant.

- 8.7 Sexual behaviour of any kind between an adult and a minor must be reported to the appropriate authorities.
- 8.8 Racial Harassment includes harassment based on colour, descent, national or ethnic origin, cultural activity and sometimes religion.
- 8.9 Examples of Racial Harassment include:
- Jokes in which race is a significant characteristic of the 'butt' of the joke;
 - Hostile comments about food eaten, dress or religious or cultural practices;
 - Inferences that all members of a racial or cultural group have particular negative characteristics, such as laziness, drunkenness, greed or sexual promiscuity;
 - Parodying accents.
- 8.10 Sexuality Harassment includes harassment based on actual or assumed homosexuality, heterosexuality, bi-sexuality or transsexuality.
- 8.11 Examples of Sexuality Harassment include:
- Jokes in which sexuality is a significant characteristic of the 'butt' of the joke;
 - Hostile comments about assumed sexual practices or social activities.
- 8.12 In severe cases, such as threats or acts of violence against a homosexual person, Sexuality Harassment may be a criminal offence. If you believe that a criminal offence may have been committed you may seek advice from the relevant authority that administers the relevant law (eg. the Anti-Discrimination Board in NSW) or legal advice and/or notify the police. You can do this without divulging the name or identity of the complainant.
- 8.13 Disability Harassment includes harassment based on physical, mental or psychological disability or harassment of an associate or aide of a person with a disability. "Disability is defined in many ways and includes the presence in the body of an organism, such as HIV or hepatitis, that may cause a disease".
- 8.14 Examples of Disability Harassment include:
- Jokes where a particular disability is a significant characteristic of the 'butt' of the joke;
 - Interfering with a disability aid, (eg hearing aid);
 - Obstructing a person in a manner that compounds his or her disability, (eg putting obstacles in the path of a person with a vision impairment);
 - Mocking a person's disability;
 - Hostility based on assumed AIDS or HIV infection.
- 8.15 Abuse may be a form of Harassment. It includes:
- (a) physical abuse, (eg assault);
 - (b) emotional abuse, (eg blackmail, repeated requests or demands, excluding someone or 'bastardisation' practices);
 - (c) neglect, (eg failure to provide the basic physical and emotional necessities of life);
 - (d) abuse of power, which the harasser holds over the harassed.

Examples of relationships in (d) that involve a power disparity include a coach–player, manager–player, employer–employee, doctor–patient. People in such positions of power need to be particularly wary not to exploit that power.

8.16 Examples of abusive behaviour include:

- Bullying and humiliation of players by coaches;
- Verbal abuse and insults directed by players or parents at opposing participants;
- Verbal and/or physical abuse of umpires by players and coaches.

8.17 Some forms of Abuse may constitute a criminal offence, for example assault and child abuse. If you believe that a criminal offence may have been committed you may seek advice from the relevant authority that administers the relevant law (eg. the Anti-Discrimination Board in NSW) or legal advice and/or notify the police.

8.18 Racial Vilification involves a person inciting hatred towards, serious contempt for, or severe ridicule of, a person or group of persons by public act. Public acts that may amount to vilification include any form of communication to the public and any conduct observable by the public.

8.19 Racial or other forms of Vilification are breaches of this Policy where they are based on any of the attributes or characteristics set out in clause 9.2.

9 What is Discrimination?

9.1 Discrimination is treating or proposing to treat a person less favourably than someone else in certain areas of public life on the basis of an attribute or personal characteristic they have.

9.2 The applicable attributes or characteristics are:

- Age;
- Disability;
- Marital status;
- Parental/Carer status;
- Physical features;
- Political belief/activity;
- Pregnancy;
- Race;
- Religious belief/activity;
- Sex or gender;
- Sexual orientation;
- Transgender orientation.

9.3 The areas in which Discrimination under this Policy are not permitted are in:

- (a) employment (including unpaid employment) by FIT, a Member Nation or an Affiliated Club;
- (b) the provision of goods and services by FIT, a Member Nation or an Affiliated Club;
- (c) the selection or otherwise of any person for competition or a team (domestic or international) by or on behalf of FIT, a Member Nation or an Affiliated Club;
- (d) the entry or otherwise of any player or other person to any competition held or sanctioned by FIT, a Member Nation or an Affiliated Club
- (e) obtaining or retaining membership (including the rights and privileges of membership) of FIT, a Member Nation or an Affiliated Club.

- 9.4 Not only is Discrimination unlawful, in NSW, Australia in which FIT is incorporated, but FIT, the Member Nations and the Affiliated Clubs also consider it is unjust because it may deny people a chance by judging them on the basis of stereotypes or assumptions about what they can or cannot achieve.
- 9.5 Discrimination includes direct Discrimination and indirect Discrimination. Direct Discrimination occurs if a person treats, or proposes to treat, someone with an attribute or characteristic (as outlined in clause 9.2) less favourably than the person treats or would treat, someone without that attribute or characteristic, in the same or similar circumstances. Indirect Discrimination occurs where a person imposes or intends to impose a requirement, condition or practice which on its face is not discriminatory, but has the effect of discriminating against a person(s) with a particular attribute.
- 9.6 Requesting, assisting, instructing, inducing or encouraging another person to engage in Discrimination, is also Discrimination.
- 9.7.1 Any behaviour or conduct that is Discrimination under any legislation of the Nation and/or region of any member Nation which
- (a) occurs in the relevant Nation and/or region; and or
 - (b) is carried out by an individual or organisation bound by the constitution of the relevant Nation and/or region
- is also Discrimination for the purposes of this Policy.

10 What Other Misconduct is a Breach?

- 10.1 Conduct by persons or organisations to whom this Policy applies which is not Harassment and which (if committed) is a breach of this Policy, (referred to as 'Other Misconduct') means and includes the following:
- (a) any reference to any legislation and/or extra provision as required by legislation of the relevant Nation
- 10.2 **Victimisation** occurs where a person is subject to, or is threatened to suffer, any detriment or unfair treatment, because that person has or intends to pursue their legal rights under anti-harassment or anti-discrimination legislation or under this Policy.

11 Codes of Behaviour

- 11.1 To protect the health, safety and well being of all the people participating in the activities of FIT, Member Nations and Affiliated Clubs, FIT has developed and issued Codes of Behaviour. The Codes of Behaviour are set out in Attachment E and Attachment E will form part of this Policy.

12 What is a Breach of this Policy?

- 12.1 It is a breach of this Policy for any person or organisation to whom this Policy applies to:
- (a) Fail to comply with any of the responsibilities set out in clause 5;
 - (b) Breach any part of the Codes of Behaviour;
 - (c) Appoint, or continue to appoint, a person to a role set out in clause 6.2:
 - (i) without first undertaking screening (see clause 6.4); and
 - (ii) where the Police Check reveals the person has committed an offence of the type set out in clause 6.6(a);

- (d) Appoint, or continue to appoint, a person to a role set out in clause 7.3:
 - (i) without first obtaining a Prohibited Person Declaration; or
 - (ii) where the Prohibited Person Declaration reveals the person is a Prohibited Person;
- (e) Where the person is a Prohibited Person, to work or seek work in the roles set out in clause 7.3;
- (f) Engage in any form of Harassment;
- (g) Engage in behaviour set out in clause 10;
- (h) Make a frivolous, vexatious or malicious Complaint under this Policy;

12.2 Any circumstances that may be a breach may be the subject of a Complaint.

13 Complaint Resolution Procedure

13.1 Any person or organisation may make a complaint about a person or organisation to whom this Policy applies, if they consider that person or organisation has, or may have, committed a breach of any part of this Policy (a 'Complaint').

13.2 **The Complaint always belongs to the complainant**, who will determine how their Complaint is dealt with. The Complaint will not be divulged to another person without the complainant's agreement, except in the case where a person is required by law to report the matter to governmental authorities (for example, in the case of suspected child abuse).

13.3 It is recommended that Complaints are handled, as far as possible, at an informal level. A commonsense, low-key approach is often far more satisfactory to the complainant and to the person complained about.

13.4 The **four principles of case handling** will apply at every stage of these procedures. This means that all responsible persons will handle all cases:

- promptly,
- seriously,
- sensitively and
- confidentially.

14 Informal Complaint Resolution Procedure

14.1 A person or organisation that has a Complaint ('a complainant') may seek to resolve the Complaint informally. It is hoped the complainant will make an initial approach to a Member Protection Officer within FIT or within the sports industry.

If the complainant makes an approach to:

- (a) The President or CEO (or in their absence their Nominee) of FIT, a Member Nation or an Affiliated Club; or
- (b) another appropriate person within the organisation (eg team manager, coach etc)

then it is desirable that the person also seeks the advice of an MPO who has been especially trained for this purpose.

If there are no trained (or available) MPOs on staff or within the organisation's membership, it is recommended access to a trained MPO working in an allied sport be obtained via the Australian Sports Commission Ethics in Sport Unit or any other relevant legislative authority or government sports agency

14.3 Member Protection Officers will:

- (a) listen to the complainant in an empathetic, supportive manner;
- (b) inform the complainant about their possible options; and/or
- (c) act as a support person for the complainant, including supporting them through any mediation process undertaken to resolve the Complaint, if the complainant wishes.

14.4 The Member Protection Officer will:

- (a) keep the matter confidential and only discuss it with those people whom the complainant has authorised them to speak to about the Complaint; and/or
- (b) inform the relevant governmental authority, if required by law; and
- (c) consult by seeking advice from the relevant authority that administers the relevant law (eg. the Anti-Discrimination Board in NSW).

14.5 If the complainant wishes to try and resolve the Complaint by mediation, the Member Protection Officer will, in consultation with the complainant, arrange for a mediator (either the Mediator of FIT or the relevant Member Nation, or a relevant third person) to mediate the Complaint.

14.6 Organisations are encouraged to access mediation skills from their community (eg. alternative dispute resolution services), to seek advice from the relevant authority that administers the relevant law (eg. the Anti-Discrimination Board in NSW) or to contact the ASC, or other relevant government sport agency where a case presents particular difficulties. The Australian Sports Commission Ethics in Sport Unit can provide access to trained Mediators from a range of sporting organisations.

14.7 The Mediator shall:

- (a) notify the person complained about that an informal Complaint has been made and provide them with details of the Complaint;
- (b) attempt to mediate a resolution between the complainant and the person complained about.

14.8 If an agreed resolution is reached between the complainant and the person complained about, the Complaint shall be deemed to have been resolved and no further action in relation to that Complaint may be taken (except for that which is agreed) under this Policy.

14.9 If following the process in clause 14.7 the Complaint is not resolved informally, the complainant may make a formal Complaint under clause 15.

14.10 Nothing in this Policy prevents the complainant taking action under any applicable legislation.

14.11 It is not necessary to provide a written Complaint under Clause 14.

15 Formal Complaint Resolution Procedure

15.1 In order for a Complaint to be dealt with in accordance with this clause, a Complaint is usually made in writing (however it need not be called or referred to as a Complaint).

15.2 A written Complaint must be made to one of the following people:

- (a) a Member Protection Officer of FIT or the relevant Member Nation. (A list of the Member Protection Officers must be made available to any person requesting such list and shall be

displayed at the premises or on the website of FIT, Member Nations and Affiliated Clubs);
or

- (b) the President or CEO (or in their absence their Nominee) of FIT, the relevant Member Nation or the relevant Affiliated Club.

- 15.3 If a person listed in clause 15.2 receives a Complaint and that Complaint alleges Harassment or Discrimination, then they should ensure that the complainant is offered the services of a Member Protection Officer who will offer services as set out in clauses 14.3 and 14.4.
- 15.4 If the complainant wishes to proceed to resolve the Complaint by formal mediation, the Member Protection Officer shall immediately notify the Mediator of FIT or the Member Nation that a Complaint has been made and provide them with a copy of the written Complaint. If an attempt to mediate informally was made under clause 14.5, the Mediator under this clause cannot be the same person.
- 15.5 The Mediator shall:
- (a) notify the person complained about, in writing, that a Complaint has been made and provide them with a copy of the written Complaint;
 - (b) attempt to mediate a formal resolution between the complainant and the person complained about.
- 15.6 If an agreed resolution is reached between the complainant and the person complained about, the Complaint shall be deemed to have been resolved and no further action in relation to that Complaint may be taken (except for that which is agreed) under this Policy.
- 15.7 If following the process in clause 15.5 an agreed resolution is **not** reached, the Mediator, in consultation with the complainant and following their wishes, will:
- (a) refer the Complaint to FIT or to the relevant Member Nation for them to resolve or arbitrate as they see fit; or
 - (b) refer the Complaint to the relevant authority that administers the relevant law (eg. the Anti-Discrimination Board in NSW); or
 - (c) close the Complaint because that is the wish of the complainant.
- 15.8 If a complainant withdraws the Complaint (which alleges Harassment), no further action in relation to that Complaint may be taken (unless required by law) under this Policy.
- 15.9 Nothing in this Policy prevents the complainant taking action under any applicable legislation.
- 16 Suspected Breaches**
- 16.1 If a Complaint is not received, but the President, the CEO or in their absence their Nominee or a Member Protection Officer of FIT or a Member Nation receives information (whether or not in writing) which gives them reasonable cause to suspect that a breach of this Policy may have been committed, then he or she shall do the following:
- (a) if the information gives them reasonable cause to suspect a breach of this Policy involving Harassment or Discrimination, then such person shall use their reasonable endeavors to advise the person who is suspected of being subject to Harassment, of the complaints procedures under this Policy, including the services provided by a Member Protection Officer; or

- (b) if the information gives them reasonable cause to suspect a breach of this Policy other than Harassment or Discrimination, then he or she shall refer the information to the relevant Member Association.

16.2 Except as otherwise provided in this Policy, all information obtained by the President, the CEO, their Nominee, the Member Protection Officer, the Mediator in accordance with this clause must be kept confidential.

17 Determinations

17.1 Where FIT or a Member Nation receives:

- (a) a Complaint referred to it under clause 15.4 or 15.7; or
- (b) information referred to it under clause 16.1(b),

the responsible officer shall follow the procedures set out in this clause.

17.2 Upon receipt of the Complaint or the information, the responsible officer shall as soon as possible determine what needs to be done. They will do this by:

- (a) consulting with the complainant and with any Member Protection Officers or Mediators who have already been involved and if relevant, with the person complained about;
- (b) making a determination on the case which may include, but is not limited to, the following:
 - (i) refer the Complaint to the relevant authority that administers the relevant law (eg. the Anti-Discrimination Board in NSW);
 - (ii) disciplinary action or imposition of a penalty (see clause 18);
 - (iii) a new, or further, attempt at mediation;
 - (iv) closure; or
 - (v) any other relevant determination;
- (c) provided that any persons involved in the determinations do not include a person who would, by reason of their relationship with the complainant or the person complained about, be reasonably considered to be other than impartial.

17.3 **Frivolous, vexatious or malicious Complaints** are unlawful in Australia, the country in which FIT is incorporated. If, at any point in the Complaint proceedings, it is determined that the Complaint was, indeed, frivolous, vexatious or malicious, then the matter will be referred to the Member Association and the responsible officer will make a determination as at clause 17.2(b). Such a determination will always consider referral to the authority, which administers the relevant law (noting that in all jurisdictions in Australia such unlawful actions are punishable by a fine or gaol sentence).

18 What Penalties may be Imposed?

18.1 If FIT or a Member Nation and/or responsible officer considers that a person or organisation to whom this Policy applies, has breached this Policy, it may impose any one or more of the following penalties:

18.1.1 For breaches committed by individual persons:

- (a) direct that the offender attend counselling to address their conduct;

- (b) recommend that FIT, the relevant Member Nation or the relevant Affiliated Club terminate the appointment of the role which the offender holds with such organisation;
- (c) where there has been damage to property, direct that the offender pay compensation to the relevant organisation which controls or has possession of the property;
- (d) impose a monetary fine;
- (e) impose a warning;
- (f) in the case of a coach, direct the relevant organisation to de-register the accreditation of the coach for a period or indefinitely;
- (g) withdraw any awards, placings, records won in any tournaments, activities or events held or sanctioned by FIT, a Member Nation or an Affiliated Club;
- (h) direct the offender to repay all or part of any financial assistance (excluding any fee for service, wages or expenses) given to them by the Australian Sports Commission, any Federal or State funding agency, any other government funding source, the Australian Olympic Committee, FIT, a Member Nation, an Affiliated Club or any other organisation which has provided funding;
- (i) any other such penalty as the organisation considers appropriate.

18.1.2 For breaches committed by organisations:

- (a) direct that any funding granted or given to it by FIT or a Member Nation cease from a specified date;
- (b) impose a monetary fine;
- (c) impose a warning;
- (d) recommend to FIT and/or the relevant Member Nation that its membership of such organisation be suspended or terminated in accordance with their applicable constitution;
- (e) direct that any rights, privileges and benefits provided to that organisation by FIT or a Member Nation be suspended for a specified period and/or terminated;
- (f) direct that FIT and Member Nations cease to sanction events held by or under the auspices of that organisation;
- (g) any other such penalty as the organisation considers appropriate.

ATTACHMENT A
POLICY DEFINITIONS

‘Abuse’ means a form of Harassment, as more specifically set out in clauses 8.15 to 8.17.

‘Affiliated Clubs’ means those clubs or organisations (howsoever described), which are a member of, or affiliated to, a Member Nation *[this definition may need to be amended]*.

‘Alternate Policy’ means an alternative policy to the policy as authorised under Clause 2.2

‘Australian Sports Commission’ means the government agency established under the *Australian Sports Commission Act 1989* and includes the Australian Institute of Sport.

['CEO' means the chief executive officer of an organisation, howsoever described (may include the executive officer, general manager or other similar title).]

‘Codes of Behaviour’ means the codes of behaviour developed and issued by FIT as set out in Attachment E.

‘Complaint’ means a complaint made under clauses 13 to 15.

‘Constitution’ means the statement of purposes and rules or constitution of FIT as amended from time to time.

‘Disability Harassment’ means a form of Harassment, as more specifically set out in clauses 8.13 and 8.14.

‘Discrimination’ means a form of Harassment, as more specifically set out in clause 9.

‘Existing Appointee’ means a person currently elected, appointed or holding a position, whether by way of employment, contract or otherwise and whether paid or unpaid.

‘Harassment’ has the meaning set out in clause 8.

‘Mediator’ means a person appointed in accordance with clause 5.1(f) to mediate disputes and concerns in relations to Complaints under this Policy.

‘Member Nations’ means those entities which are members of FIT in accordance with its Constitution.

‘Member Protection Officer’ means a person appointed in accordance with clause 5.1(f), who may be the first point of contact for someone bringing a Complaint under this Policy.

‘Police Check’ means a police records check which conducts a search on a national basis.

‘Policy’ and **‘this Policy’** means this Member Protection Policy and/or any Alternate Policy as authorised under clause 2.2 (as relevant).

‘Preferred Applicant’ means a person short listed for a position, whether by way of employment, contract or otherwise and whether paid or unpaid.

‘Racial Harassment’ means a form of Harassment, as more specifically set out in clauses 8.8 and 8.9.

'Sexual Harassment' means a form of Harassment, as more specifically set out in clauses 8.3 to 8.6.

'Sexuality Harassment' means a form of Harassment, as more specifically set out in clauses 8.10 to 8.12.

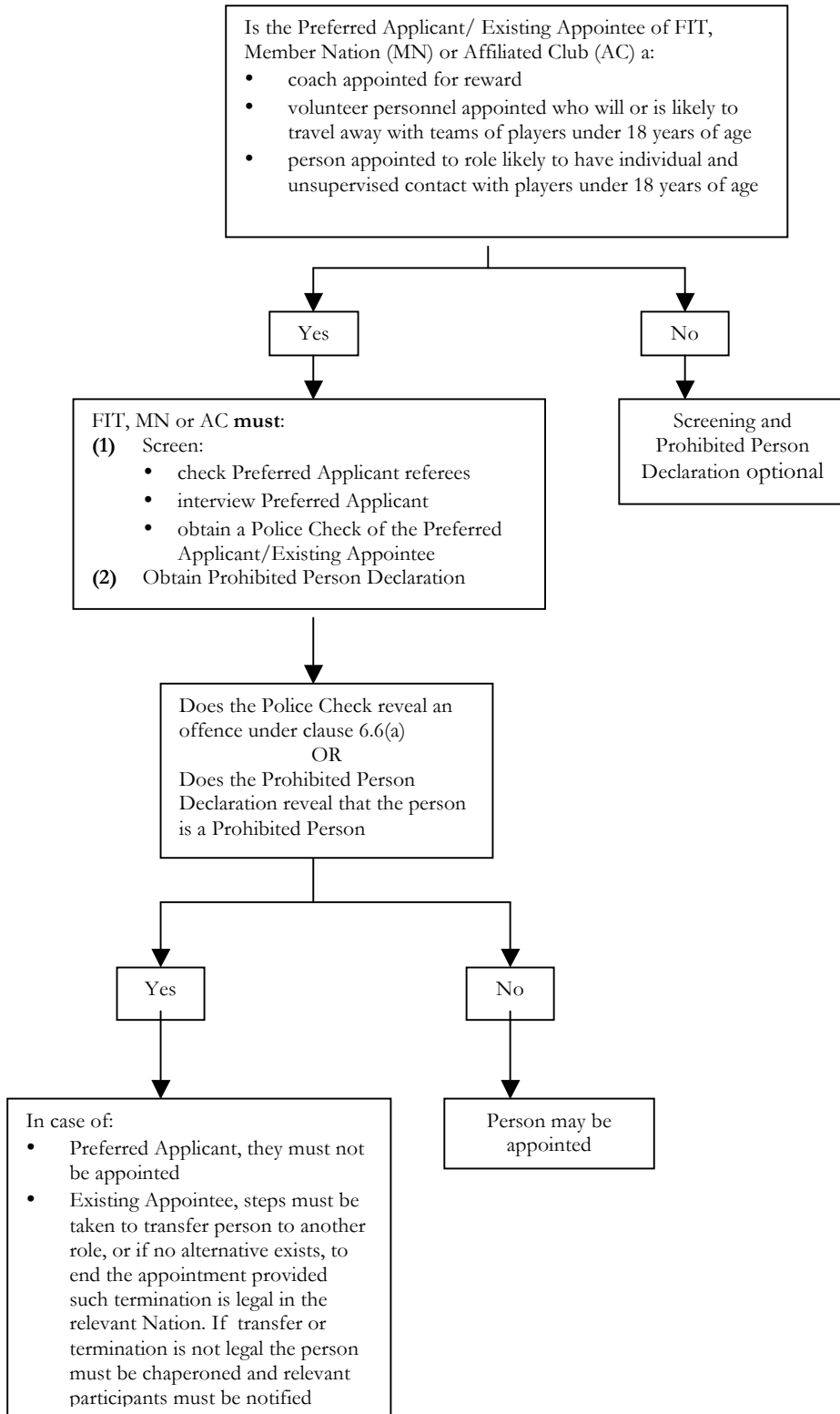
'their Nominee' means the person who is, under the constitution of the relevant organisation, empowered to act in the President's or the CEO's absence. In the case of the President, it may include a Vice-President, Deputy Chairperson or other similar title, however described and in the case of the CEO it may include the acting CEO, acting executive officer, acting general manager or other similar title, however described.

'Vilification' may constitute a form of Harassment or Discrimination, as more specifically set out in clause 8.18.

ATTACHMENT B

PREVENTATIVE ACTION (CLAUSES 6 AND 7) FLOW DIAGRAM

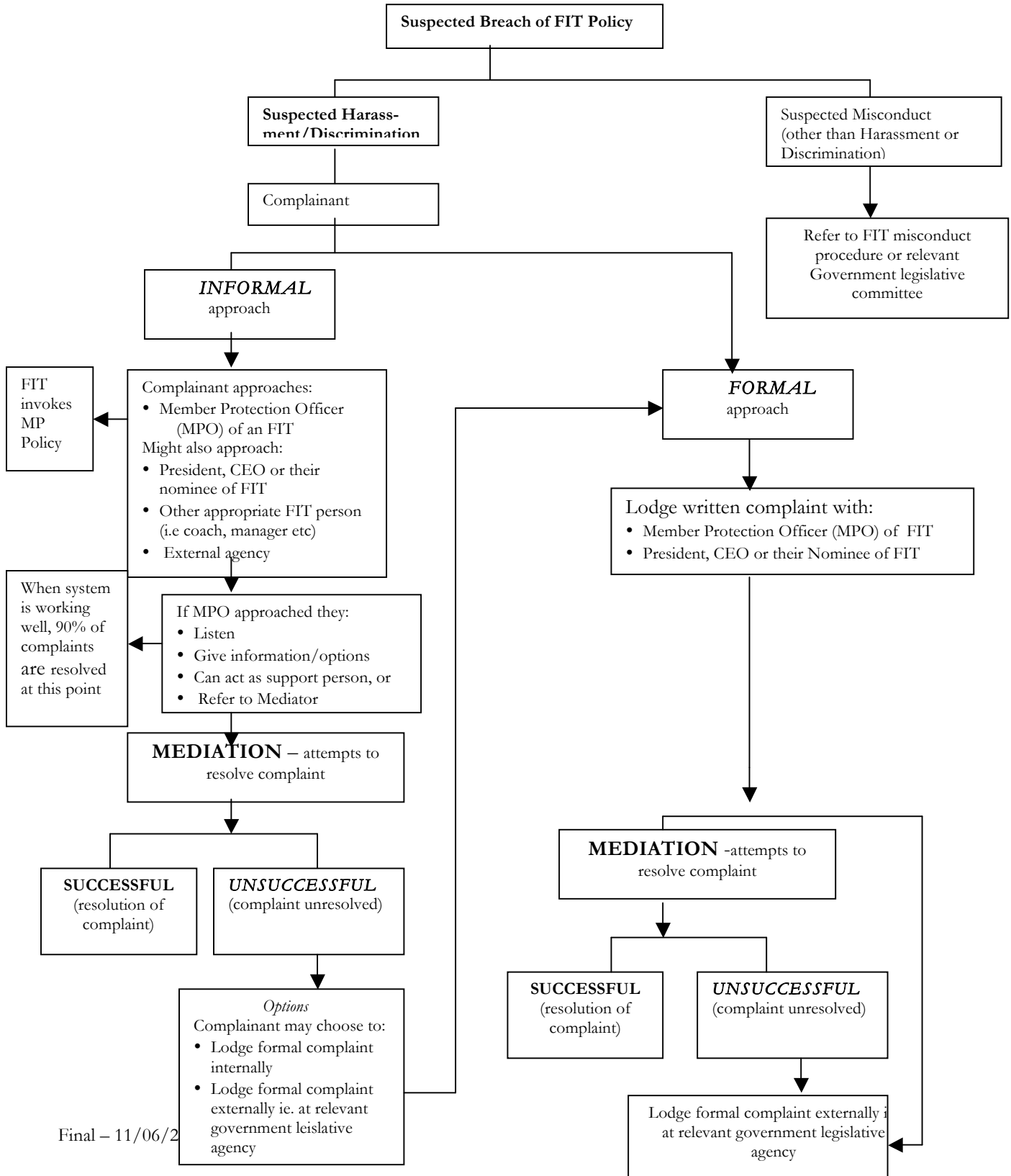
Attachment B has been included in this Policy by way of summary and it is not to be used for the interpretation of this Policy.



ATTACHMENT C

COMPLAINT RESOLUTION PROCEDURE FOR FIT

FLOW DIAGRAM (clauses 14 and 15)



ATTACHMENT D

General Code of Behaviour

All participants are expected to adhere to the following values and code of ethics and conduct:-

- To:
- Encourage honest and open competition.
- Respect individual differences of people within the Federation.
- Display gentlemanly and ladylike characteristics.
- Support innovation and creativity.
- Share failures and celebrate success.
- Share the responsibility and work loads.
- Participate as members of a team to achieve the organisations.
- goals and objectives
- Adhere strictly to the Federations Doping Policy

Media Code

- Provide fair coverage of competition Touch and the sport per se.
- Place in proper perspective the isolated incidents of behaviour that is unsporting like, rather than make such incidents the 'highlight' of the event.
- Focus upon participants fair play and their honest efforts.
- Focus on the positive (skilful attack - brilliant defence) rather than on the negatives (poor attack - mistakes in defence).
- Identify and report on the problems people have participating in organised sport and illustrate the violations and distortions of their rights as participants.
- Be aware of the differences between the goals of amateur sports and those of professional sports. Make the readers, viewers and listeners aware of these differences, such as the professional is an entertainer and wage earner and thus is reflective in the professional athlete's behaviour.

Administrator Code of Behaviour

- Ensure that equal opportunity for participation in Touch is available to all regardless of ability, size, shape, sex, age, ethnic origin or disability.
- Ensure equipment and facilities are safe and appropriate to the ability level of all the participants.
- Establish that adequate supervision is provided by qualified and competent coaches and officials capable of developing appropriate sports behaviour and specific skill technique.
- Provide a balance in sports programs, avoiding them becoming primarily spectator and /or participant entertainment only.
- Focus on the needs of the participant and the enjoyment of the spectator.
- Provide opportunity aimed at improving the standards of coaching and officiating, with an emphasis on appropriate sports behaviour and skill technique.
- Ensure the parents, coaches, sponsors administrators, officials, physicians and participants understand their responsibilities regarding fair play in sport.
- Ensure on and off the field behaviour is consistent with the principles of good Sportsmanship.
- Modify rules and regulations to match the needs of the players and the level and nature of the competition.

- Publicly encourage rule changes which will reinforce the principles of participation, fun, safety and enjoyment for all.
- Distribute a code of behaviour to all participants.

Coach Code of Behaviour

- Teach your players that the rules of the game are mutual agreement which no one should try to evade or deliberately break.
- Be reasonable with your demands on players, their time, their energy and their enthusiasm.
- Avoid over playing and/or training your players.
- Ensure that equipment and facilities meet safety standards of the age, sex and ability of your team.
- Demonstrate respect for all your players no matter what level of ability they possess.
- Do not swear or abuse them.
- Develop respect for the ability of your opponents, referees and all officials.
- Make a personal commitment to keep informed on sound coaching principles and abreast of current trends.

Player Code of Behaviour

- Play by the rules at all times.
- Play equally intensively for yourself and your team.
- Be equally loyal to yourself and your team.
- Exhibit exemplary sporting like behaviour at all times.
- Enjoy the game by giving your best at all times.
- Co-operate with your coach, manager, team mates and officials.
- Respect your opponents no matter how good or bad they are.

Official Code of Behaviour

Referees Code

- Display fairness and uniformity in applying the rules.
- Be honest in your assessment of situations.
- Be consistent, courteous in calling all infractions.
- Condemn the deliberate foul as being unsporting, and promote fair play and appropriate sports behaviour.
- Use common sense to ensure the "spirit of the game" for players is not lost by being too pedantic when applying the rules.
- Be conscious that you are seen as a 'Role Model'
- Ensure you remain up to date with any rules changes and/or interpretation of rules as laid down by the Federation.
- Make a personal commitment to keep yourself informed of sound officiating principles.

Parent/Guardian Code of Behaviour

- Remember that children participate in sport for their enjoyment, not yours.
- Encourage children to participate, do not force them.
- Focus on the child's efforts and performance rather than winning or losing.
- Encourage children always to play according to the rules and to settle disagreements without resorting to hostility or violence.
- Never ridicule or yell at a child for making a mistake or losing a competition.
- Remember that children learn best by example. Appreciate good performances and skilful plays by all participants.
- Support all efforts to remove verbal and physical abuse from sporting activities.
- Respect officials' decisions and teach children to do likewise.
- Show appreciation for volunteer coaches, officials and administrators. Without them, your child could not participate.
- Respect the rights, dignity and worth of every young person regardless of their gender, ability, cultural background or religion.

Spectator Code of Behaviour

- Remember that people participate in sport for their enjoyment and benefit, not yours.
- Applaud good performance and efforts from all individuals and teams. Congratulate all participants on their performance regardless of the game's outcome.
- Respect the decisions of officials and teach young people to do the same.
- Never ridicule or scold a player for making a mistake. Positive comments are motivational.
- Condemn the use of violence in any form, whether it is by spectators, coaches, officials or players.
- Show respect for your team's opponents. Without them there would be no game.
- Encourage players to follow the rules and the officials' decisions.
- Do not use foul language, sledge or harass players, coaches or officials.
- Respect the rights, dignity and worth of every person regardless of their gender, ability, cultural background or religion.

ATTACHMENT E

PROHIBITED PERSON DECLARATION

The FIT Member Protection Policy makes it a breach of the policy for a Prohibited Person (defined as a person who has been convicted of a Serious Sex Offence) to work or seek work in the following roles:

- coaches who are appointed or seeking appointment (whether employed, contracted or otherwise) for reward;
- volunteer personnel appointed or seeking appointment, who will or are likely to travel away with teams of players under 18 years of age; and
- persons appointed or seeking appointment to a role in which that person is likely to have individual and unsupervised contact with players under 18 years of age.

The FIT Member Protection Policy also makes it a breach of the policy to appoint, or continue to appoint, a person to a role set out above:

- without first obtaining this declaration; or
- where this declaration reveals the person is a Prohibited Person.

The FIT Member Protection Policy defines a Serious Sex Offence to mean an offence involving sexual activity or acts of indecency including but not limited to:

- Rape
- Indecent assault
- Sexual assault
- Assault with intent to have sexual intercourse
- Incest
- Sexual penetration of child under the age of 16
- Indecent act with child under the age of 16
- Sexual relationship with child under the age of 16
- Sexual offences against people with impaired mental functioning
- Abduction and detention
- Procuring sexual penetration by threats or fraud
- Procuring sexual penetration of child under the age of 16
- Bestiality
- Soliciting acts of sexual penetration or indecent acts
- Promoting or engaging in acts of child prostitution
- Obtaining benefits from child prostitution
- Possession of child pornography
- Publishing child pornography and indecent articles.

Declaration

I am aware that I am ineligible to work or seek work in the roles set out above if I have been convicted of a Serious Sex Offence, as defined in the FIT Member Protection Policy.

I have read and understood the above information in relation to the FIT Member Protection Policy

and understand my responsibilities and obligations under it.

I declare that I am not a person prohibited under the FIT Member Protection Policy from working or seeking work in the roles set out above.

I acknowledge that I am required to advise [*the President or the CEO*] of the organisation appointing me, immediately upon becoming a Prohibited Person.

Name	Signature	Date
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Note: Seek legal advice if you are unsure of your status.

Parent/Guardian Consent (in respect of person under the age of 18 years)

I have read and understood the declaration provided by my child. I confirm and warrant that the contents of the declaration provided by my child are true and correct in every particular.

Name	Signature	Date
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